

## 1-0022-EN-SOPs Secure Order Processing Licenses

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Firstly please let me explain the reasons behind the need for the secure order processing licenses. We have previously been offering the free order processing service to ShopFactory merchants. There has recently been a prolific growth of merchants who are using our free order processing. We are also including greater security and fraud protection with ShopFactory 7.

All of the order processing is handled by our partner company GlobeCharge and they have needed to significantly upgrade their infrastructure to accommodate these needs.

We will still provide the free order processing for the first website that the merchant creates but will need to charge for the order processing service on additional shops.

ShopFactory Gold which will be taking over from developer will now include 10 free secure order processing licenses and the cost of these secure order processing licenses will also be reduced by more than 50%.