

14-0054-EN-When I run ShopFactory, I get this error: "F...

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The issue you are experiencing is a known issue that's possibly being caused by the nVidia graphic card software.

The software at the heart of the problem isnVidia's " nView Desktop Manager", bundled with their more recent graphics cards (and preinstalled on many PCs). When the nView DesktopManager is enabled it can cause conflicts with ShopFactory and other software.

We suggest you turn off nVidia's nView DesktopManager by doing the following:

Open the nVidia nView Desktop Manager control panel by choosing:
Start Menu -> Settings -> Control Panel ->nVidia nView Desktop Manager

Uncheck the "Enable Desktop Manager" button.

Click the OK button.

Alternatively, you can leave nVidia nView DesktopManager on, but add ShopFactory (SFEditorU.exe) to the "Applications" list in the nVidia Control Panel, and choose the "Disable" button to disable nVidia nView Desktop Manager when running ShopFactory.