

14-0029-EN-The Secure Order Padlock not in appearing in...

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Please be assured that ShopFactory Online order processing is Secure. The secure padlock appears in every field and paragraph of the secure order processing page. Simply double click on any one of the padlock to see a pop up window with the digicert secure license logo and the following text:

Secure Ordering by Santu (formerly Secured by GlobeCharge)

The check-out and order process for "ShopFactory" is protected by Santu (formerly GlobeCharge). Our patented fraud protection system ensures the secure transfer of your shopping data.

All your personal and payment data is entered on secure pages and transferred using high grade SSL encryption to protect your data from being intercepted during the transfer on the Internet. As soon as your payment for this order has been approved, your payment details will automatically be deleted from our secure servers.

The SSL certificate which protects this transaction is supplied by Digicert, Inc.

The option to have the padlock appear in certain internet browsers is a feature that can be turned off or on in ShopFactory. If you wish the padlock to appear in the Taskbar of your browser then you can set this up by using "open payment gateway in a new window". The article below explains how to do this.

http://support.shopfactory.com/kayako/index.php?_m=knowledgebase&_a=viewarticle&kbarticleid=595