

## 4-0081-EN-Setting up Ogone ecommerce payment in my Shop...

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Important: Once you have signed up for your Ogone merchant account you will need to send an email to [support@globecharge.com](mailto:support@globecharge.com). In this email please include the following information:

1. your PSPID (your Ogone username) Note: if your Ogone account is in *testing mode*, please also include your Ogone merchant account **password**

2. your **Shop URL** - website address (e.g. [www.yourdomain.com](http://www.yourdomain.com))

3. your **ShopFactory username** (GlobeCharge username)

When we receive your email we will setup the technical parameters in your Ogone account and send you an email with instructions.

- Open your shop in ShopFactory
- Click on Central dropdown (Properties) -> *Payment Methods Accepted*
- The payment providers list shows up, enable the payment you want by ticking it in this case, tick "Ogone ecommerce" option

- Click Next
- Enter your Ogone ecommerce merchant account details (Username, currencies supported, etc.) PSPID (the username that you have created for your Ogone account)

SHA-1 Signature (This is a signature that we will create for you and will be emailed to you)

- Make sure you select the currency that matches ShopFactory, once set it cannot be changed in your Total Care account

- Tick the card types under Ogone ecommerce's supported Payment Methods that you want to enable in your shop.

- Click Next

(**Note:** You can sort the payment methods display by pressing the up/down arrow)

- Click Finish

(You need to make sure ShopFactory is setup to use the correct ShopFactory/GlobeCharge account. For more details, please refer to our Knowledgebase article,

[http://support.shopfactory.com/kayako/index.php?\\_m=knowledgebase&\\_a=viewarticle&kbarticleid=630](http://support.shopfactory.com/kayako/index.php?_m=knowledgebase&_a=viewarticle&kbarticleid=630))

- Save and preview your shop. Place a test order.
- Publish your shop so that the changes are uploaded online.

Your shop can now accept online orders if your merchant account is in Production mode.

**Important:** You also need to login to your Ogone eCommerce merchant account and add these 2 callback URLs.

We use these two (2) callback URLs -

**Successful page - OK (Thank you page):**

[https://www.globecharge.com/webshop/ogone\\_ok.cgi](https://www.globecharge.com/webshop/ogone_ok.cgi)

**Unsuccessful page - NOK (Transaction Failed page):**

[https://www.globecharge.com/webshop/ogone\\_nok.cgi](https://www.globecharge.com/webshop/ogone_nok.cgi)

*\*Now you can start accepting Ogone payments in your shop.*