

4-0053-EN-Using eWAY to process payments in my shop

Author:
ShopFactory

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1 - How to generate your API Key and Password:

Login to your MYeWAY account and simply generate an API Key and Password.

Click on **MY ACCOUNT** -> select "API Key" option (see below screenshot) -> You will need to copy and paste the credentials into the backend of ShopFactory.

- Click "Copy to clipboard" button beside the **API key** field
- Refer to this link that will help users to generate the API Key or Password:
<https://go.eway.io/s/article/How-do-I-setup-my-Live-eWAY-API-Key-and-Password>

Merchants can also call or chat with eWAY Support 24/7 and they will be happy to assist with any support queries.

2 - How to add your eWAY API Key and Password in your shop

- Open your shop in ShopFactory
- Click **Central** dropdown (Properties) -> **Payment methods accepted** ->
- The payment providers list shows up, enable the payment you want by ticking it. In this case, tick "eWAY" checkbox

- Scroll down the page and click NEXT to view the eWAY settings section
- Enter your eWAY merchant account details (Customer ID, API key and API Password, Currencies supported)

Note: if your merchant account is in testing mode, you need to put **TEST** before your Customer ID and your API Key

For example,
Customer ID: 91852270

API KEY:
Y9802CBUjhVZAKUV5RfK65quOvGiKKkN0Sv9qCwByBYY740rsEc8zFScyj6KIUhGr18nZo

To use the testing environment, you will have to add **TEST** in front of the Customer ID, so it will be **TEST91852270**

And also add TEST before your API key, so it will be something like this

TESTY9802CBUjhVZAKUV5RfK65quOvGiKKkN0Sv9qCwByBYY740rsEc8zFScyj6KIUhGr18nZo

- Click inside API Key box and press CTRL+V (to paste it - or right click within the box and select 'Paste')
 - *Go back to your eWAY merchant panel to grab the API password as well.*
 - If you don't have an API password yet, click on **"Generate a new password"** button and then click **"Copy to clipboard"** button beside the API password box.
 - Now, go back to the ShopFactory interface -> payment setup wizard and then click inside API Password box and press CTRL+V (to paste it - or right click within the box and select 'Paste')
 - Make sure you select the currency that matches ShopFactory
 - Tick the credit card types that you can accept with your eWAY merchant account.
 - Click NEXT
 - (**Note:** You can sort the payment methods display by pressing the up/down arrow)
 - Click Finish
 - Save and publish your shop again so that the changes are updated on the server.
- You can now accept orders and payments are processed in real-time via eWAY.