

12-0026-EN-PGP error 0 when generating PGP key in Sales...

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Created On: 14 May 2012 12:00 AM

The error above appears when you generate a PGP key in SalesManager and you already have previously generated a PGP key in that same computer.

To resolve the issue you need to delete the existing PGP key in that computer by deleting folder named '3dPGP' that can be found inside the Application data folder, please see procedure below on how to delete the 3dPGP folder:

- Close SalesManager - Click Start menu - Open Run or command prompt - Type in **%appdata%**
- Press enter
- The Application data folder will open - You should find the folder **3dPGP** and you can now delete it

After deleting the 3dPGP folder you can now regenerate the new PGP code and re-setup payment methods accepted in your shop.