11-0006-EN-I am using Windows Mail/Windows Live and I c...

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To be able to import emails into SalesManager, you need to use a FULL MAPI-compliant mail program. Please note that Windows Mail and Windows Live are just a simple MAPI-compliant. In this case, we highly advise you to use **Microsoft OUTLOOK** such as Outlook 2003 instead of Windows Live or Windows Mail. Outlook is a **FULLY MAPI-compliant** email program and is compatible in SalesManager.