

## 11-0024-EN-How do I show my customers the total weight ...

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### **I want my customers to see the total weight of an order:**

- Open your shop in ShopFactory
- Click on MY ORDERS button to open the Total Care interface on your default browser
- Select **Settings** menu -> **Account Settings**
- Scroll down to the **SETTINGS** section
- Tick &ldquo;**Show total weight during checkout**&rdquo; checkbox
- Click **Submit** button to save the changes.
- Go back to Normal mode and then click on Properties -> Shipping charges -> click OK to update the ordertotal.html file
- Save and publish your shop again.

\*\*\* During checkout, your customers will see the Total Weight field at page 2 of checkout.

\*\*\*\* The order confirmation email that customers receive will also have the "Total Weight" field.