

3-0041-EN-How to get rid of the empty placeholder i.e. ...

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Scenario: I was playing around with the "Show more, Show less" and/or the "**Extra website areas**" tabs on the right-hand side of the ShopFactory editor in V10. I accidentally added a blank space on the right side bar/column and I don't know how to get rid of it. I tried clicking the show less tab, but this does nothing.

Apart from being able to add custom html or your own script in your shop via *Properties -> Edit website HTML*, ShopFactory also allows you to add texts and images via the **Extra website areas** tab:

- Open your shop in ShopFactory
- At the left tree menu, click on the Home page
- There is an "Extra website areas" tab on upper right hand side of your ShopFactory editor
- Select the location where you want to insert texts and/or images.
- Add the details. If you didn't really intend to add texts/images within a website area, refer to the steps provided below i.e. *when you get a blank placeholder on the right linkbox column.*

How do I get rid of the right side bar and revert text back to the full width of the page?

- Open your shop in ShopFactory V10
- At the left tree menu, select the page where you added the website html
- You will see the empty right link box, hover your mouse over the top right section - to see the html area and a shortcut menu should appear, as shown in the screenshot:
- Click on the DELETE (X) button to get rid of the empty extra website html.
- Save your shop.

Alternatively, you can go to the global html by clicking on *Properties -> Edit website HTML ->* locate any html called *HC1, HC2, or HC3*, etc.

EMPTY HTML Code Box:

- Click OK after deleting the html area
- Save and preview your shop.

- Publish your shop again.