

14-0022-EN-How do I transfer a shop project to another ...

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Q: I have purchased a new computer. How do I transfer my ShopFactory files from one computer to another?

A: Moving a shop project across to another computer is not difficult. However, there are a few things you need to do to ensure the shop will work properly after transferring it to another device.

First you need to compress your shop by using [ZIP](#) or [WinRAR](#)

One of the distinctions of ShopFactory is that your shop project is stored on your computer. Keeping a backup of your important business files and data is essential for several important reasons. Virtually all computer and technology experts will tell you that any backup is better than none at all.

A data backup is the result of copying or archiving files and folders for the purpose of being able to restore them in case of data loss caused by many things ranging from computer viruses to hardware failures to file corruption to fire, natural calamities, theft, etc.

A. To backup your project, you need to open File Explorer or My Documents folder and then navigate to:

(depending on the ShopFactory version you are using, it could be V8, V9, V10, V11, V12 - in the example below, it refers to the latest v12)

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(or a specific directory if you have chosen to save your shop projects in a different directory)

- Close your ShopFactory program if it's currently running

- Then open File Explorer -> locate the folder where your shop project files are stored.

E.g.

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- Select the latest shop project folder and then right-click on it -> **Send To -> compressed (zipped) Folder**

Compress/ZIP the shop folder prior to creating the backup as it will compress all files and reduce the size.

- Once it has completed zipping up the entire folder, you will see a zip file on the same directory.

- Copy that zip file to your external hard drive or your portable drive

It is highly recommended you back up your shop and keep a copy on another storage device or another computer, in case the unfortunate happens (as illustrated with the numerous threats

described above) and your computer crashes and data becomes unrecoverable.

Note: Your online shop is NOT a backup of your shop, it only contains "Runtime" files

- » Keep at least three (3) copies of your data (so no single unwanted event will destroy all copies)
- » Save the data in at least two (2) different storage devices/formats (i.e. portable drive, cloud, etc.)
- » Keep one (1) copy offsite to protect against fire, flood, theft, and other natural calamities.

B. You can also save your shop as a new project and transfer the file into another computer:

- Open your shop in ShopFactory
- Click *File* menu -> *Save AS…* -> enter shop-name_< yyyy-mm-dd> i.e. *myshop_2018-12-21*
- Click Save button.
- Close ShopFactory.
- Click Start -> My Documents -> ShopFactory V12 Websites
- Locate the newly saved shop project and then right-click on it -> **Send To -> compressed (zipped) Folder**
- Once it has completed zipping up the entire folder, you will see a zip file on the same directory.
- Copy that zip file to your external hard drive or your portable drive - the file is now ready to be transferred to another computer

Copying shop file to your other computer:

Assumption: You have already installed the latest build of ShopFactory on another machine, i.e. home computer

If ShopFactory is not installed on this new machine yet, simply download and install ShopFactory again from our website: <http://www.shopfactory.com/contents/en-us/d18.html>

- Plug the external drive or thumb drive
- Copy the zip file to the same directory
- Open Windows Explorer and locate the folder where you want the shop project to be stored, by default, it should be saved in:

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- Right click within the content window and select PASTE
- The zip file will be copied. -> right-click on the file and select “EXTRACT HERE…”
- The shop project will be extracted. Double-click on the shop folder to open it
- Double click on the .sfc file to open the shop project in ShopFactory (Or you can run ShopFactory software and browse... and navigate to the path where your shop is saved and then select the shop project to open.