

## 14-0028-EN-"When creating a new shop I get an error: Fa...

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Also if you get the following errors:

SetLinkList(PTL1,NULL)unknown Error occurred

Q: When trying to import using the import wizard I get three error messages.

SetLinkList(PTL1,NULL)unknown Error occurred

SetLinkList(CDL1,NULL)unknown Error occurred

SetLinkList(TPL1,NULL)unknown Error occurred

A: These error messages are related to the Microsoft Jet Driver package.

The Windows XP/no SP installation comes with an old version of the MS Jet Driver package that has known bugs that Microsoft fixed in Jet SP6 and above, see...

<http://support.microsoft.com/default.aspx?scid=kb;en-us;304536>

Updating the MS Jet Driver package will fix the problem.