

2-0002-EN-Download ShopFactory Again

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To download the latest ShopFactory release, please refer to the steps outlined below:

A.) ShopFactory V12 and ShopFactory Total Care (rental plan) users

ShopFactory V11 latest release is available for download from our "Download ShopFactory Again" page: <http://www.shopfactory.com/contents/en-us/d18.html> -> and click on the download link for "I have ShopFactory 12 or Total Care"

The list of fixes can be found in <http://www.shopfactory.com/contents/en-us/d105.html> - this page also outlines how to install the latest build.

You can also check this page if there is an available **patch** for the current release - you need to also install the patch once you updated to the latest build.

- Once installation has completed, open your shop in ShopFactory -> click *Central* dropdown button (*Properties*) -> *Payment Methods Accepted* -> go through the wizard without changing anything, click Next -> Next -> until finish. This step is important to update your ordertotal.html file essential for the checkout process.
- **OPTIONAL:** Enable 'Rebuild all' from 'Settings' menu then click on external 'Preview' -> place a test order in your shop to ensure checkout can be completed. Go back to 'Normal' mode and untick 'Rebuild all'
- Save and preview your shop in External browser. Place a test order to ensure secure checkout works.
- Publish your shop again.

B.) ShopFactory V11 purchased version users:

- Go to <http://www.shopfactory.com/contents/en-us/d18.html> and click on "I have ShopFactory 11" download link
- Click Save to save the installer or you can choose to **Run** it
- Install ShopFactory 11.

NOTE: Once ShopFactory is installed, do not run the program yet - go to <http://www.shopfactory.com/contents/en-us/d105.html> and download the latest patch for ShopFactory 11

- Close ShopFactory software
- Download the latest patch from the link provided above and then follow the steps outlined in the Current Version page